



# Table of Contents

<b>Executive Summary</b> .....	<b>3</b>
<b>ERDM Global Emergency Response Overview - 2025</b> .....	<b>4</b>
<b>Palestine (Gaza)</b> .....	<b>6</b>
<b>Benevolent Kitchen</b> .....	<b>6</b>
<b>Voices from the Field</b> .....	<b>6</b>
<b>Pakistan</b> .....	<b>7</b>
<b>Flood Response</b> .....	<b>7</b>
<b>Border Aid Nexus Project</b> .....	<b>7</b>
Support for Refugees from Kashmir.....	7
<b>Afghanistan</b> .....	<b>8</b>
<b>Returnees from Pakistan and Iran</b> .....	<b>8</b>
<b>Earthquake Response</b> .....	<b>8</b>
<b>Middle East and North Africa</b> .....	<b>9</b>
<b>Lebanon</b> .....	<b>9</b>
<b>Jordan</b> .....	<b>9</b>
Bread Coupons.....	9
Food Support Program.....	9
Food Support for Yemeni refugees .....	9
Medical Care.....	9
<b>Jordan: Success Story!</b> .....	<b>10</b>
<b>Romania</b> .....	<b>10</b>
<b>Association of South East Asian Nations</b> .....	<b>11</b>
<b>Earthquake in Philippines and Thailand</b> .....	<b>11</b>
Beneficiary Story .....	11
<b>Floods in Indonesia</b> .....	<b>11</b>
<b>Africa</b> .....	<b>12</b>
<b>Kenya Food Support Program</b> .....	<b>12</b>
Beneficiary Story .....	12
<b>Hurricane Melissa Relief</b> .....	<b>13</b>
Haiti .....	13
Jamaica .....	13
<b>Disaster Risk Reduction (DRR) Programs</b> .....	<b>14</b>
<b>Kenya</b> .....	<b>14</b>
<b>Nepal</b> .....	<b>14</b>
<b>Pakistan</b> .....	<b>14</b>

## Executive Summary

In 2025, HHRD's Emergency Relief and Disaster Management Program implemented 63 emergency response projects across 18 countries, reaching over 763,318 beneficiaries. We delivered critical aid including food, water, shelter, medical care, and hygiene supplies to communities devastated by floods, earthquakes, conflicts, and displacement. The largest intervention took place in Gaza, where HHRD served more than 413,685 people with hot meals. Emergency water distribution (33.5+ million liters), hygiene kits, tents, sanitation facilities and the building of three community centers were conducted by other HHRD departments in cooperation with ERDM.

Pakistan represented the second-largest focus area with 238,207 beneficiaries supported across 25 projects responding to devastating monsoon floods, glacial lake outbursts, and conflict-related displacement. HHRD established medical camps, distributed food and shelter, and launched the Seeds of Hope agricultural recovery program supporting over 1,100 farmers. Refugees from South Sudan, Yemen, and Ukraine were supported in their host communities with food packages and seasonal relief, while earthquake victims in South East Asia received culturally sensitive aid packages.

HHRD advanced proactive Disaster Risk Reduction programs in Kenya, Pakistan, and Nepal, focusing on capacity building, simulation exercises, and climate adaptation training. These initiatives aim to strengthen community resilience and preparedness, reducing vulnerability before disasters strike and ensuring more effective responses when crises occur.

# ERDM Global Emergency Response Overview - 2025

Country	# of Projects	Types of Crisis	Key Interventions	Beneficiaries Reached
Afghanistan	5	Earthquake, Floods, and Displacement	Cooked meals, kitchenware, drinking water, and emergency medical camps. Fruit and vegetable carts were also distributed to support displaced individuals in restoring livelihoods and stabilizing their income	27,990
Djibouti	1	Yemeni refugees Crisis	Dry Ration	6,000
Haiti	1	Hurricane Melissa	Food packages	500
Indonesia	1	Flooding and Landslide	Distribution of baby kits and dignity kits for affected families.	480
Jamaica	1	Hurricane Melissa	Food Ration, Dignity packs and Shelter	1,350
Jordan	4	Refugees Crisis, Poverty,	Bread coupon distribution, food assistance, and emergency medical support for vulnerable refugee families.	9,196
Lebanon	3	Refugees from Palestine, Syria and Lebanese	Food Support Program	15,455
Kenya	4	Drought, Refugee Crisis,	Food assistance program for drought-affected and refugee communities as well as resilience building trainings	19,430
Nepal	1	Disaster Risk Reduction	Climate change adaptation and disaster risk reduction training.	20
Pakistan	25	Floods, War, Fire, & Heatwave	Emergency healthcare services, livelihood support training, hygiene awareness sessions, cooked meals, dry food rations, shelter support, educational material distribution, and school renovations.	238,207
Palestine	9	War	Cooked meal distribution and food parcel assistance for affected families.	413,685
Philippines	1	Earthquake	Distribution of Food Packages	3,383
Romania	2	Refugees Crises	Dry Ration	2,550
Somalia	1	Displaced Families, Poverty	Distribution of Ration and cooked food	1000
Somaliland	1	Drought, Refugees Crises & Poverty	Distribution of food assistance and non-food relief items (NFIs).	12,000
Sri Lanka	1	Cyclone 'Ditwah'	Household Essentials, Food Packages, Hygiene Kits, Educational Kits, Community Cleaning Kits	7,000
Thailand	1	Earthquake	Distribution of Food Packages	2,072
Uganda	1	Refugee Crisis	Relief Food Distribution	3,000
<b>Total</b>	<b>63</b>			<b>763,318</b>



## Palestine (Gaza)

HHRD has been providing emergency relief in Palestine for more than a decade (since 2013). We have delivered hot meals, clean drinking water, emergency shelter and medicine, escalating the humanitarian response in the face of increased violence. In addition to hot meals and emergency supplies, HHRD provided medicine, drinking water, hygiene kits and sanitary solutions through other departments in partnership with ERDM.



### Benevolent Kitchen

Despite severe challenges in logistics and access, our local field teams have maintained consistent service to the most vulnerable populations — including displaced families, hospital patients, and children.

- **Location:** Deir Balah (Shuhada Al-Aqsa Hospital, Tyba Camp, North Camp, Al-Wesam Camp, Al-Nahda Camp, and nearby affected areas).
- **Interventions:** Hot meals were cooked & distributed. Ingredients were sourced from within the Gaza strip and included vegetables, rice, bread and meat when available.
- **Impact:** This intervention is ongoing, five days per week, in multiple locations to serve approximately 413,685 beneficiaries in 2025.

### Voices from the Field

During a distribution at Al-Aqsa Hospital, one beneficiary shared:

“These meals are more than food — they remind us that we are not alone. May Allah bless everyone who made this possible!”

# Pakistan

Pakistan faces major climate change risks, with glacier melt causing severe floods. HHRD has supported displaced flood victims by providing housing, food, and winter relief. Our ongoing projects across Pakistan include disaster recovery efforts including the Seeds of Hope program which delivers seeds to local farmers, model villages, and emergency heat wave assistance.

## Flood Response

Hot meals, dry rations (including flour, sugar and cooking oil), emergency drinking water and non food items (such as hygiene supplies), were delivered to survivors of multiple flood crises throughout the country including:

- Khyber Pakhtunkhwa
- Central Punjab
- Chakwal
- Rawalpindi
- Gilgit Baluchistan
- Upper Chitral (Glacial Lake Outburst Flood)



## Border Aid Nexus Project

The India-Pakistan conflict in May 2025 is rooted in the longstanding dispute over Kashmir. The conflict disrupted air travel, suspended national events and displaced thousands.

- **Location:** Poonch, Haveli, Jhelum Valley, Neeham Valley
- **Interventions:** Dignity packages, food packages and free medical camps
- **Impact:** Reached 2,639 individuals with comprehensive support

## Support for Refugees from Kashmir

Since 1990, large waves of displaced Kashmiri Muslims have crossed the Line of Control (LoC), to settle in Azad Jammu & Kashmir. HHRD supports this community with university scholarships for exceptional young people, skills development classes, water projects and more.

- **Location:** District Bagh, AJ&K
- **Interventions:** Provide scholarships for higher education (BS, MS); skills development courses including plumbing, mobile phone repairing, basic dress making; regular medical camps and hygiene awareness sessions
- **Impact:** 47 scholarships for talented young people; 145 people trained with new skills, progress has been made toward building 4 water wells, 1,204 individuals served in 9 medical camps throughout the year.

# Afghanistan

HHRD has a regional office in Afghanistan where we offer skills development, education support, orphan support and water wells. Earthquake prone, the challenges are compounded for most residents of rural areas by poverty.

## Returnees from Pakistan and Iran



In March, 2025, both Pakistan and Iran announced that one million Afghan refugees would have to leave the country. Thousands of families were forced to return, many with limited belongings.

- **Location:** Torkham and Spin Boldak borders, Qala Border
- **Impact:** 11,700 individual beneficiaries
- **Interventions:** Clean drinking water, cooked meals and refreshment for children at the border; 900 kitchenware kits to help families restore basic household functionality upon their return. Cooked meal distribution, installed and maintained three water filtration plants at the Anzerki returnee camp.

## Earthquake Response



On Monday, 3 November 2025, a powerful earthquake struck northern Afghanistan. More than 130 houses were reportedly destroyed, and a mountain collapse in Tangi Tashqurghan valley also temporarily blocked the Balkh-Kabul highway due to falling rocks.

- **Location:** Balkh and Samangan provinces
- **Interventions:** Blankets, kitchenware kits, food baskets (flour, cooking oil, rice and sugar)
- **Impact:** 250 families

# Middle East and North Africa

HHRD's Middle East and North Africa regional office is located in Jordan, but activities are conducted in Lebanon, Syria, Morocco, Turkiye and Romania.



## Lebanon

Lebanon is home to many refugee populations including Syrian and Palestinian. Poverty places increased burden on households, a condition HHRD addresses with multiple distribution plans.

- **Location:** Beirut, Akkar, Al Burj Camp, Aarsal, Al Naameh
- **Interventions:** Monthly food rations, individual food package distribution events.
- **Impact:** 3,091 packages

## Jordan

In Amman, Jerash, Irbid, Karak, Maan & Al-Mafraq Governorates, HHRD provides the following interventions for refugees from Syria, Palestine and Yemen along with impoverished local Jordanians.

### Bread Coupons

Bread coupons are a unique way to feed people without the social stigma of a handout. Coupons can be redeemed for bread at any participating local bakery. 66 Palestinian refugee families served.

### Food Support Program

Food packages distributed to refugees and local community members include rice, sugar, lentils, pasta, powdered milk, flour and tea. 1,400 people served.

### Food Support for Yemeni refugees

Food packages distributed specifically to men and women from Yemen as part of an ongoing commitment to support refugees. 1,400 people served.

### Medical Care

Payment of medical expenses for refugees and local community members in Jordan who cannot afford treatment on their own. Often a small amount of money makes a big difference in quality of life. 18 people served.

## Jordan: Success Story!



"I was in critical condition and needed urgent treatment. This support helped save my life when I had no way to afford the medical care."

Mahmoud suffered a life-threatening diabetic coma accompanied by dangerously high blood acidity. Without immediate intervention, his condition could have led to severe complications or even loss of life.

Thanks to emergency medical support, Mahmoud received urgent treatment in time. His condition was stabilized, he regained consciousness, and doctors were able to prevent further complications.

## Romania



HHRD has limited interventions in Europe, but we will not turn from a community in need. When support was requested for Ukrainian refugees, we reached out through our Middle East and North Africa office to deliver substantial food, winter relief and Qurbani meat. Later, relief packages were added for other refugee populations to avoid turning anyone away.

# Association of South East Asian Nations

HHRD provides support for disaster-affected communities in South East Asia through vetted local partnerships. In 2025, HHRD donors supported emergency relief efforts in three regional countries: Philippines, Thailand and Indonesia.

## Earthquake in Philippines and Thailand

On September 30, 2025, at 9:59PM (Philippine Standard Time), a magnitude 6.9 earthquake struck offshore northeast of Bogo City, Cebu, Philippines. On March 28, 2025, a powerful 7.7-magnitude earthquake struck Myanmar, with tremors strongly felt across Thailand and neighboring countries.

- **Interventions:** Emergency food, water and hygiene kits
- **Impact:** Reached 825 families + 562 families

### Beneficiary Story



Norhana (not her real name) was at home when she felt the strong tremors from the earthquake. Although her house was not completely damaged, she is afraid of being trapped should another strong tremor occur. She expressed deep gratitude to HHRD for delivering relief assistance, noting that aid from other agencies is often not culturally sensitive and can contain haram items. This was one of the rare times a Muslim-led organization visited their community.

## Floods in Indonesia



Severe floods and landslides that struck several regions of Sumatra in late November 2025 resulted in a large-scale humanitarian emergency. Triggered by prolonged extreme rainfall and environmental degradation, the disaster affected more than 3.3 million people, with over 2.1 million displaced.

- **Location:** Seunong Village
- **Interventions:** Essential infant care items, hygiene kits with adult essentials such as sanitary pads, underwear and wipes
- **Impact:** 480 kits distributed

# Africa

HHRD has offices in Kenya where most of the regional humanitarian efforts are coordinated. Kenya, the largest economy in East Africa, is the fifth-largest host of displaced people globally, with over 830,000 refugees and asylum seekers from nearby conflict zones such as Somalia and South Sudan. HHRD also supports other refugee populations including:

- Yemeni refugees in Djibouti
- Yemeni refugees in Somaliland
- Refugees in Somalia
- Sudanese Refugees in Kenya

## Kenya Food Support Program



Tana River County is one of Kenya's most vulnerable regions, frequently affected by climatic shocks such as droughts and floods. These recurring crises have severely disrupted livelihoods, particularly for communities that depend on subsistence farming, livestock keeping, and casual labor.

- **Location:** Anole, Bura, and Garsen Tana River County
- **Interventions:** Food distribution
- **Impact:** Reached 7,200 beneficiaries

### Beneficiary Story



Mohammed, a 45-year-old South Sudanese father of four, fled conflict in 2016 and arrived in Kakuma refugee camp in Kenya with nothing. Dependent on dwindling WFP rations, his family faced daily hunger, with his youngest child showing signs of malnutrition. Through HHRD's food distribution, Mohammed received a food parcel including enough for his family. "This food will give us strength; my children will play again without crying from empty stomachs," he shared. May all the donors be rewarded for remembering us."

## Hurricane Melissa Relief

On October 28, 2025, Hurricane Melissa struck Haiti and Jamaica, bringing heavy rainfall, flooding, and strong winds that destroyed homes and displaced hundreds of families. In response, HHRD carried out an emergency food and medical equipment distribution program to support the most affected families and prevent hunger during the recovery period.

### Haiti



- **Location:** Affected regions across Haiti
- **Interventions:** Distribution of food packages including rice, vegetable oil, beans, pasta, sugar and milk
- **Impact:** Reached 100 households

### Jamaica



- **Location:** Affected regions across Jamaica
- **Interventions:** In-kind container of medical supplies and critical equipment including incubators, ventilators, electric beds and disposables
- **Impact:** Distribution to hospitals throughout the country, especially in the affected areas or hospitals dealing with an overflow of patients.

# Disaster Risk Reduction (DRR) Programs

In recent years, natural and human-induced disasters have grown in both frequency and severity, exacerbated by climate change. These challenges have added further complexity to humanitarian responses. HHRD's ERDM is proactive, choosing not to wait for a crisis to unfold, but to prepare and hopefully save lives. We operate a Disaster Risk Reduction program in Kenya, Pakistan and Nepal.

## Kenya



- Social mobilization, rapport building and networking
- Orientation workshops and capacity building
- Hazard, vulnerability and capacity assessment completed on October 27, 2025
- Simulation exercises for community activists conducted on December 11 & 12, 2025

## Nepal



- Training of Trainers on Climate Adaption, July & August 2025 in Kapilvastu, Siraha, Sarlahi and Jhapa
- Disaster Risk Reduction and Management for HR and volunteers
- Training for local government representatives and community leaders

## Pakistan



- Capacity building of field team
- Social mobilization and creation of 27 school committees
- Preparedness training for field team + 2 field simulations
- Hazard, vulnerability and capacity assessment

*Thank you*



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